

## **Abstract**

### **The new refugee wave and need for language training, communication skills and inclusion**

This abstract is directed to a paper and a Power Point presentation on the challenges the new refugee wave and need for inclusion, language and communication skills at different levels for starting a new life in the host country. Interviews with some refugees will describe ways to live and act in Norway.

The vast number of new comers running from war and disorder with problems and traumas will need more than simple language training. The training must be rooted in both the past and qualifications of the refugees, and their environments and challenges at the work market.

I have worked with refugees in Iran some time back, with food and health issues to identify needs and supplies. I have been working with the introduction program for refugees in Norway for the last five years, designing programs for communication skills in various situations and Norwegian for the work place. The refugees have backgrounds from a wide specter of professions, and some need basic language training and need much time for learning a new language. Some are mothers, but the majority are men, mostly in their twenties. This work has resulted in a number of booklets and other didactic materials, as well as several integration projects. The video on You tube "Ingen problemer /Hakuna matata" (You Tube/Face book) was developed with our students.

The main findings from this work has been to detect needs and competence, combat loneliness, promote initiative, train communication skills, and to identify opportunities for a new life.

## **References:**

Aakervik, Gunnhild: *Skrivehjelpen* Kopinor Pensum AS 2015 ([www.fagnorsk.no](http://www.fagnorsk.no))  
*Hva, hvordan og hvorfor Metodebok i introduksjonsprogram og kvalifiseringsprogram* Kopinor Pensum AS 2013  
*Innvandring, Helse og mat* Kunnskapsutvikling om endringer i helse ved migrasjon, Almater Forlag 2000

## **By**

**MS. Gunnhild Aakervik**

Linguist and Lecturer in Health, Nutrition and Environment

Stiftelsen Mangfold i Arbeidslivet, MiA

Pedagogical Manager